



On your next trip remember your passport— and your smile!



Delta Dental has always made it easy for enrollees to receive dental care here in the United States. Our Passport DentalSM program makes it easy to receive dental care almost everywhere in the world!

With Passport Dental, Delta Dental enrollees can receive expert dental care when they are outside of the United States through the AXA Assistance worldwide network of dentists and dental clinics.

How to find a dentist

When outside of the United States, call AXA Assistance collect at (312) 356-5971 to receive a referral through an English-speaking operator. The operators are available 24/7. Enrollees must identify themselves as Delta Dental enrollees when they call. When inside the United States, call AXA Assistance at (888) 558-2705.

What dental services are covered

Most Delta Dental enrollees (see below for more information) can receive dental treatment for both non-emergency and emergency care through Passport Dental, according to the terms of their existing Delta Dental coverage.

However, it is important to note that AXA Assistance dentists are not Delta Dental participating dentists. This means enrollees who are covered under DeltaCare[®] may see AXA Assistance dentists only for dental emergencies and only if they are at least 35 miles away from their DeltaCare primary care dentist's office, unless they have a signed referral from their DeltaCare dentist. Enrollees who are covered under any other Delta Dental program that limits their coverage when they see a nonparticipating dentist will also have limited coverage when they see an AXA Assistance dentist.

How to submit a claim

When services are provided by AXA Assistance dentists, enrollees must pay for their treatment and get a detailed receipt so they can submit a claim to Delta Dental for reimbursement when they return to the United States.

Receipts should include:

- The dentist's name and address (including country)
- A description of the services performed (including what tooth and/or teeth were treated)
- The charges and whether those charges were billed in U.S. dollars or local currency

Once claims are submitted to us, we will reimburse enrollees according to the terms and conditions of their existing Delta Dental coverage. In most cases, that means both emergency and routine treatment will be covered.

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call AXA Assistance collect at:**

(312) 356-5971

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